

Geographic	2999 North Nimitz Hwy Honolulu, HI 96819 Phone: 808-831-2724 Fax: 808-831-2711 Email: jnrentals@jnautomotive.com
Rental Rates	Daily rental rates are based on a 24 hour "rental day" starting at the time of the rental. The minimum charge is one day. Late returns beyond the 59 minute grace period may be subject to extra hour and/or extra day charges, in addition to any other rental charges.
Driving Age	Renters and additional drivers must be 21 years of age or older. Renters and additional drivers 21-24 years of age are subject to an additional fee. Drivers must be 25 years of age or older to rent trucks, passenger vans, cargo vans or luxury cars.
Authorized Drivers	The JN Rentals vehicle may be driven only by an authorized driver. An authorized driver is the renter and any additional person who appears at the time of rental and signs the rental agreement. All authorized drivers must satisfy our age requirements, have a valid driver's license and fulfill our other qualifications. Employers and co-employees of renters renting on corporate rate plans, if properly licensed and meet our age requirements, are authorized to drive the vehicle while acting within the scope of their employment duties. No other persons are authorized to drive the vehicle.
Additional drivers	All additional authorized drivers are required to qualify to drive the vehicle. To qualify, JN Rentals requires all additional drivers, including spouses, to satisfy our minimum age requirements, have a valid driver's license, and are subject to an additional driver fee.
Driver's license	Driver's licenses are accepted from any USA state or territory, from a Canadian province or from an international country. Licenses from outside the USA or Canada also may require an international driver's permit. International driver's permits are valid only if presented with the original local license. Individuals with learner's permits are not eligible to rent. U.S. government employees ages 18 or older will not incur a young driver surcharge when renting for authorized travel.
Additional Fees	The renter may incur one or more of the following charges and fees: (i) an off airport access fee; (ii) an (airport) consolidated facility charge; and vehicle license fees which are the estimated average per day per vehicle portion of our total annual vehicle taxes, licensing, titling, and registration costs, and other governmental fees or charges on top of the daily rate and optional product and services the renter selects. These charges are calculated either as a per-day or a per-rental charge.
Credit qualifications/ Requirements	To qualify to rent the vehicle, the renter must present at the time of a rental a current driver's license and a valid major credit card in the renter's own name with available credit. At the time of the rental, an authorization hold will be secured on the credit card provided to cover the estimated rental charges and any additional charges that may be incurred. These funds will not be available for your use. Acceptable Charge Cards American Express / Diners Club / Discover / JCB / MasterCard / Visa
Authorization hold	An authorization hold of either an additional \$100 more than the cost of the rental or \$250 for cars and small SUVs and \$500 for large SUVs, trucks, passenger vans, cargo vans, flat bed and hi-cube truck total, whichever is greater, will be taken at the time of rental pickup. The authorization funds will not be available for use until after the vehicle has been returned. Cash, prepaid cards, or debit cards are not acceptable methods for an authorization hold. JN Rentals is not responsible for any overdraft fees incurred.
Debit cards	Debit cards issued under a VISA or MasterCard logo which draw funds directly from a cardholder's linked bank account are not accepted at the outset of a rental to qualify for the rental. Debit cards may be used as a form of payment when a customer returns the vehicle. JN Rentals is not responsible for any overdraft fees incurred.
Payment	Visa, Mastercard, American Express, Discover. Major credit card is required at the time of rental pick-up. Debit cards are may be used for payment but not as a criteria for renting. JN Rentals is not responsible for any overdraft fees incurred.

Fuel Policy	Vehicles must be returned with the same amount of fuel as at the start of the rental to avoid refueling charges.
Mileage	Rental rates include unlimited mileage.
Equipment	For an additional charge, infant, toddler, child/youth safety seats and GPS are available for rent.
Liability, Insurance and Optional Protection Package	<p>Renter/s insurance is primary. The renter and any additional drivers are absolutely liable for any loss or damage to the rental vehicle regardless of fault. Renters are responsible for all charges associated with a vehicle accident, this may include but not be limited to loss of use fees, towing and storage, police report fees, administrative fees, daily, or weekly rental rates, any taxes, surcharges, and daily extras until vehicle is returned to original rental location.</p> <p>At the time of rental, JN Rentals, offers for purchase at the option of the renter. Collision Damage Waiver ("CDW"), Personal Accident Coverage ("PAC"), Personal Effects Coverage ("PEC"), and Supplemental Liability Insurance ("SLI"). The optional products offered by JN Rentals may duplicate coverage provided by the renter's personal automobile insurance or insurance the renter may have through another source. Purchase of optional products is not required to rent the vehicle. We charge a per day fee each day the vehicle is rented for any optional products you select.</p> <ol style="list-style-type: none"> 1. Collision Damage Waiver ("CDW"): <ul style="list-style-type: none"> If the renter purchases one of the optional CDW plans, JN Rental will agree to waive the renter's responsibility for loss or damage to the vehicle in full or in part (depending on the CDW plan accepted). CDW is not insurance or an insurance product. CDW will not cover overhead damage on vehicles as a result of insufficient clearance (height or width). CDW does not apply if: (1) the renter uses the vehicle in violation of the rental agreement; (2) the renter fails to remove the keys, or close and lock all windows, doors and trunk, and the vehicle is stolen or vandalized; (3) the renter fails to notify us and the police immediately after the loss; and (4) the renter fails to pay the charges under the rental agreement; or (5) other exceptions as allowed by the State of Hawaii or provincial law. The purchase of CDW is not mandatory. 2. Personal Accident Coverage ("PAC") provides an accidental death and accidental medical expense benefit for the renter and their passengers for bodily injury resulting from an accident during the rental period. If this optional coverage is purchased by the renter, the renter is covered twenty-four hours per day, in or out of the rental vehicle, during the rental period. Passengers are covered only while in the enclosed portion of the rental vehicle during the rental period. 3. Personal Effects Coverage ("PEC") provides protection for the renter's and any member of the renter's immediate family traveling with the renter's personal property 24 hours per day in or out of the vehicle (other than personal residence) during the rental period. A member of a renter's immediate family must permanently reside in the renter's household. If this optional coverage is purchased by the renter, PEC covers the renter or immediate family members twenty-four hours per day, in or out of the rental vehicle, during the rental period. PEC pays in addition to the renter's own homeowners, apartment or other insurance they may already have. 4. Supplemental Liability Insurance ("SLI") provides additional protection for the renter and any listed authorized driver against claims made by their parties for bodily injury, death and/or property damage caused by the use or operation of the rental vehicle. If accepted, the maximum coverage available to the renter is the difference between the underlying insurance specified within the signed rental agreement and \$1,000,000 combined single limit per occurrence. Optional Liability Coverage is subject to specific benefits, exclusions, limitations and exceptions which are summarized on the separate brochures available in our office.
After hours	After hours key drop is available. Call 808-831-2724 for more information
Cancellation	If your reservation was confirmed directly with JN Rentals by utilizing the reservation call center at 808-831-2724 or through the JN Rentals web page at www.jnrentals.com , please use the same source to cancel your reservation. JN Rentals does not charge a cancellation fee, but does request such cancellation notice as soon as travel plans have changed.

Delivery / Pick up fee	Vehicles may be delivered and/or picked up at a specified location other than the rental office location for an additional fee each way. Please call our office to make special arrangements.
Emergency info	For after hour emergencies, please call office directly and you will automatically be put in contact with an after hour emergency service.
Lost and Found	JN Rentals will not uphold responsibility for any personal belongings left in the vehicle or within the location premises. If you have lost items, please contact our office as soon as possible.
Shuttle	Upon arrival and after collecting luggage, call our office at 808-831-2724 or at any airport courtesy phone dial 60, and an agent will send the shuttle.
Smoking	All rental vehicles are non-smoking vehicles. Renters who choose to smoke in a rental vehicle will be subject to a minimum \$100 fee upon return.